# User Manual

Smart Delivery Box Uark & Uark Mini

UArk

UArk Mini

OMFOCUS TECH is committed to the design, production and marketing of smart safety products.
The new brand OMUARK symbolizes yo**U**r **Ark**, which will escort your smart and safe life.
All our smart box products will be under this brand.

Thanks for Choosing our products.
For more information, please visit our official website
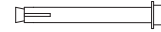www.omuark.com   www.omconnect.com

What's Included

TOP

Right

Left   Back

Door

Bottom
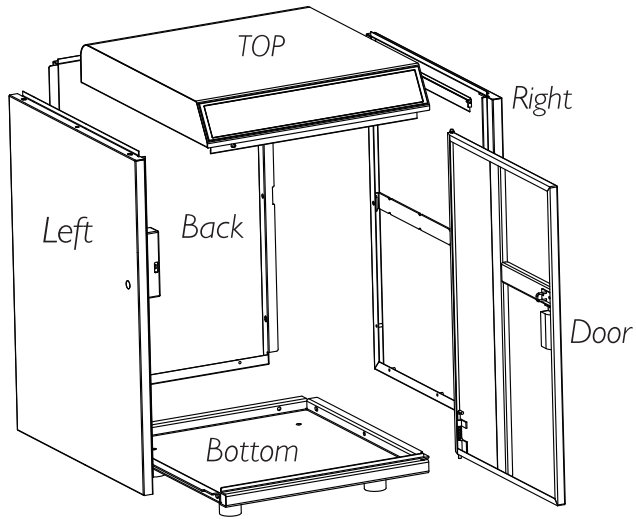
TOP Case X 1   *Left Plate X 1*
Right Plate X 1   *Back Plate X 1*
Bottom Plate X 1 *Door Plate X 1*

Screwdriver × 1
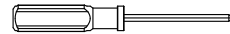
Assembling Screw × 22

Ground-Mount Screw × 4

Wall-Mount Screw × 4
(Uark Mini Only)

Foot × 4

Foot Locking Screw ×4

Hexagon Screwdriver × 1

Mechanical Key × 2

Positioning Tool × 1
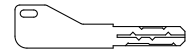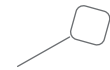
Reset Tool × 1
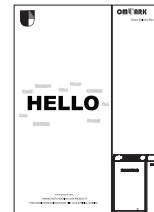
HELLO

Hello Card ×1

Specification

Model	Uark & Uark Mini
Material	Galvanized Steel
Battery	4 × 18650 Lithium Rechargeable Battery
Unlock Mechanism	Bluetooth, PIN Code, App, Mechanical Key

UARK

460mm
720mm
500mm

DELIVERIES

UARK MINI

460mm
500mm
500mm

DELIVERIES
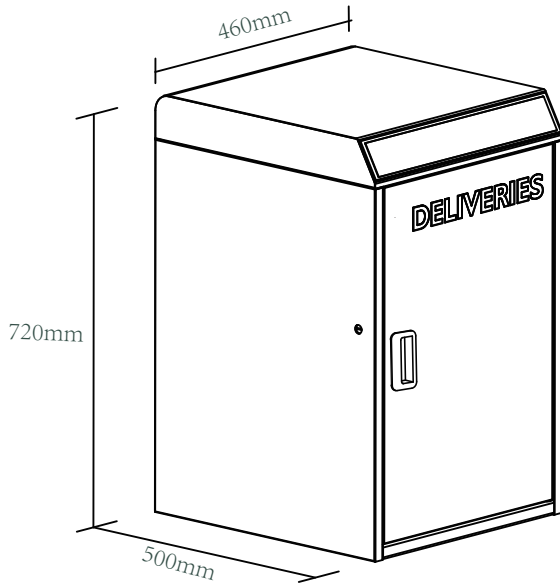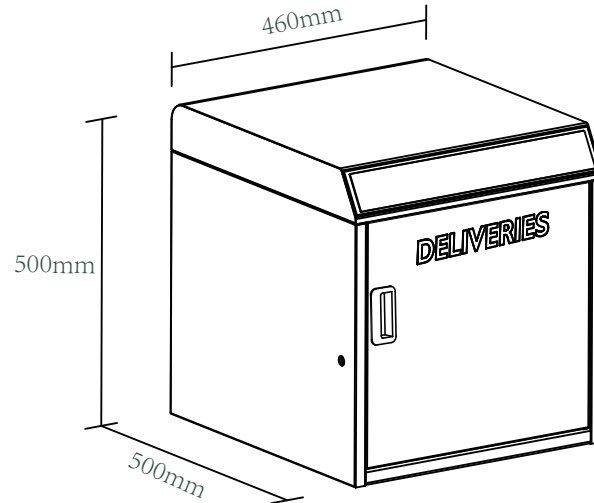
Features

Lock&Unlock

Administrator Unlock
Set a Master Administrator PIN for Unlocking,
settings, operations etc. and only the administrator
could change the administrator PIN code.

One Touch to Unlock
When there is no package in the Uark, the courier can directly
One Touch to unlock the Uark and complete the delivery without a code.

User Unlock
This Delivery Box allows to add up to 90 Pickup
Passwords for your family, friends and tenants.

Mobile Control

Bluetooth Unlock
With your Mobile app you could unlock the Safe by
swiping the 🔑 to the right.

Mobile Administrator
Set Administrator PIN Codes from your Mobile to
unlock, add members, delete members, etc.

Remote Sharing
You could generate offline code through mobile App and
let your friends and family retrieve the pacakges from
Delivery Box easily.

OTA Upgrade
Upgrade online, Fix bugs,
Update functions and optimize user experience.

Battery

Battery Life
The battery lifetime will be 12 months for operating.
The battery with a capacity of more than 3000mAh is better.

Low Consumption
BLE broadcasting turns to sleep mode if no
operation.

Low Battery
When the battery runs out of power, system
will remind you to replace the batteries.

Letter Delivery
Easy mail and letter delivery with standard
mail slot on the right.

UVC Sterilization

15 minutes UVC Sterilization only after the Delivery Box unlock by Delivery Code.
Independent power supply by one set of 2 × 18650 Lithium Rechargeable Battery.
You can turn on or turn off the UVC Sterilization by "**UVC Switch**" on Top case.

Emergency

Emergency Unlocked
When the power is down, we can use
Mechanical Key to open the Delivery Box.

System Lockdown
The lock will be lockdown for 5 minutes
if continuously enter wrong PINs for 5 times.

Installation

> 1. Delivery Box U ARK/ U ARK Mini can be mounted on the ground with 4 ground-mount screws.

> 2. Delivery Box U ARK Mini can be mounted on the wall with 4 wall-mount screws.
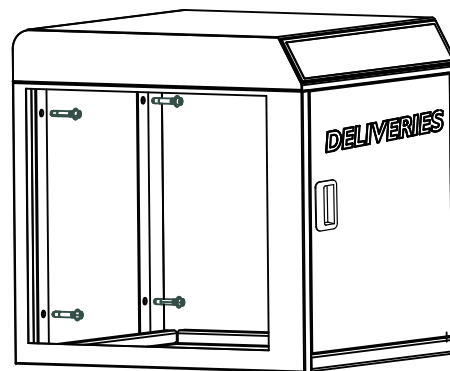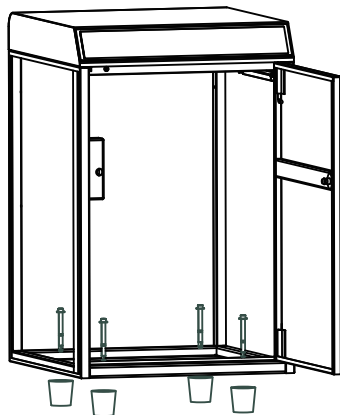
Quick Start
Step 1>Install Battery

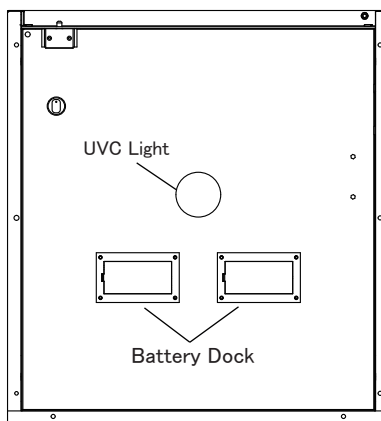> 1. Put 4 ×18650 Lithium Rechargeable Battery into the battery dock on the Top case.
    One set for Keypad operation, another set for UVC light.

UVC Light

Battery Dock

Under the Top Case
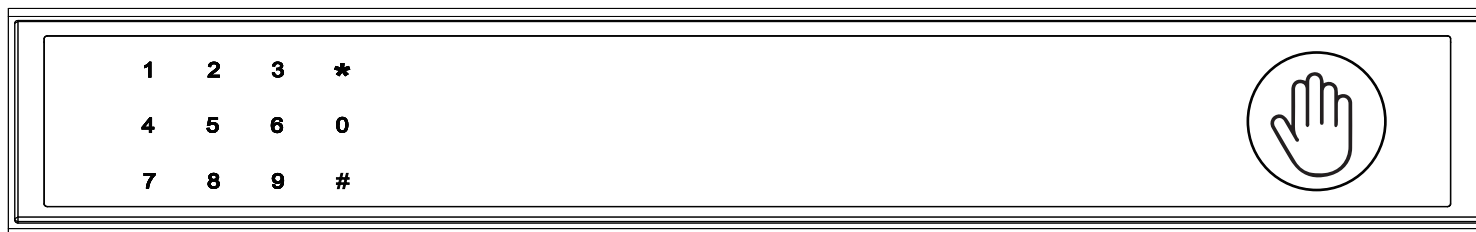
Step 2>Download Mobile App

> 1. Scan QR Code below and download the App and turn on your mobile Bluetooth. You can also choose to download other App supported by Tuya.

Step 3>Add Device

Activate Bluetooth to enter pairing mode

> 1. Tap ✱ + **9** + ✱ + admin code + #, when you see the light slowly blinks in blue then the Delivery Box is ready to pair.
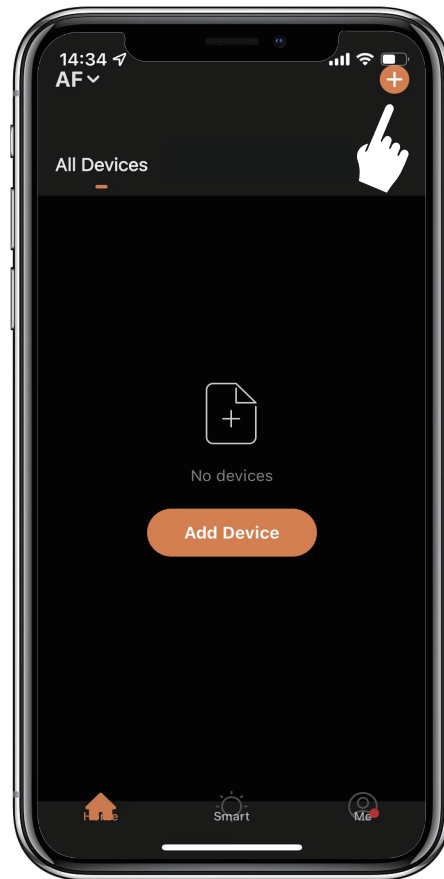

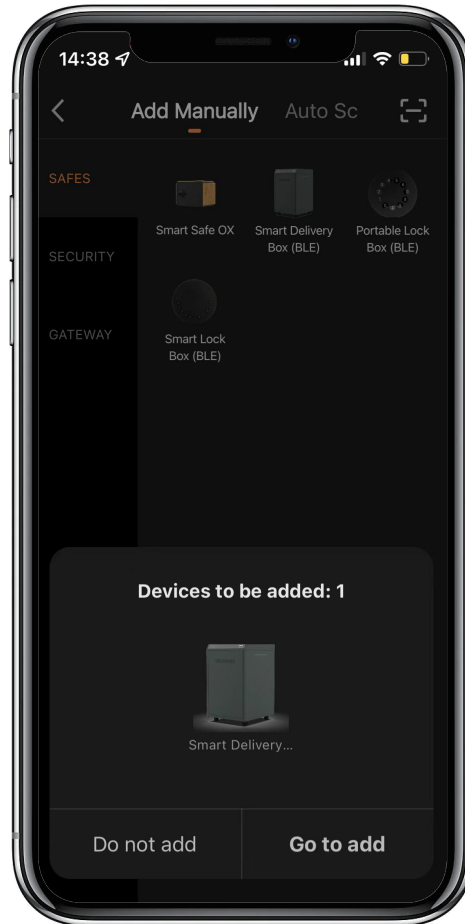## Bluetooth broadcasting & re-connecting:

☒Bluetooth will turn to sleep mode and lights out if no operation within 1 minute.

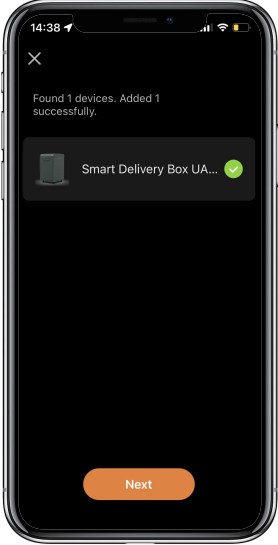☒Tap any key to activate the Bluetooth, App&Device will get reconnected each other.

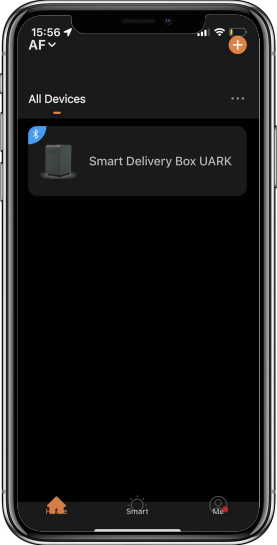> 2. Go to App Home page, click "Add Device" or click "+" on the upper right.

>3. You will see the detected device and click "Go to add".

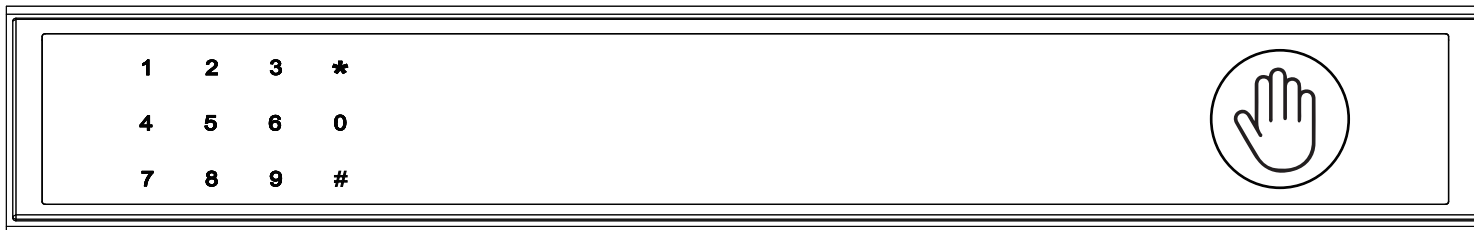>4. Connecting, you need to wait for a few seconds to let it finish

>5. Device added

## Step 4>Change Admin Password-Initial Admin Password:123456

Administrator is required to reset the admin code before adding other user codes.

>1. Tap ✱ + 0 + ✱ and wait for 2 quick beeps

```
1    2    3    ✱
4    5    6    0
7    8    9    #
```

>2. Right after the 2 beeps please key in:

Initial Admin code 123456 + **#** +new admin code+ **#** +new admin code again +**#**, when
you hear a long beep with green light, the new admin password has been set.
Admin code can be used to pick up the packages.

```
1    2    3    ✱
4    5    6    0
7    8    9    #
```
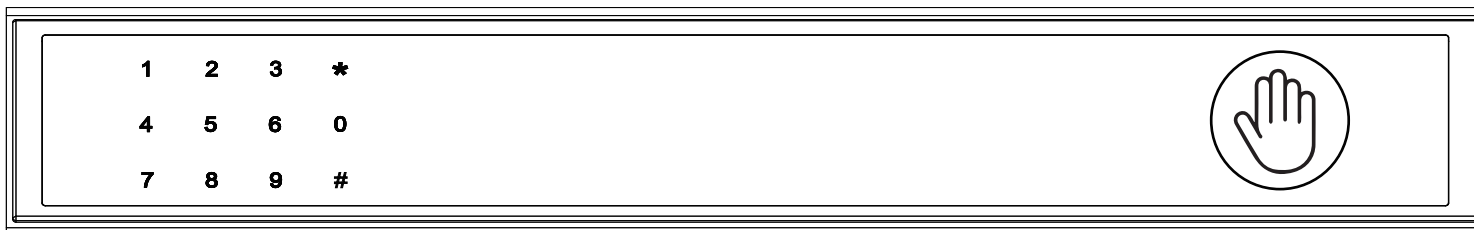
How to receive and pick up the packages?

☒Share Delivery Code with couriers to receive the pacakge in the Uark
   and use Pick Up Code or App Unlock to pick up the pacakges.
   Please follow the instructions below to learn more about Delivery Code and Pick Up Code.

Mechanical Instructions

Password & Factory Mode:

1. Password Length

☒ Password must be 6 digits (no more or less)

2. Add Delivery Code

   User can add the last 6 digits of phone number or 6 digits PIN Code as Delivery Password.
   Please share Delivery Code with couriers by noting it in the package delivery information.

☒ Tap ✱ +1+ ✱ until the blue light blinks
   >. Enter admin password + **#**
   >. Enter new delivery password + **#**
   >. Enter new delivery password again and tap **#**
   >. When the button blinks in green, delivery password has been set.

3. Delete Delivery Password

☒ Tap ✱ + 2 + ✱ until the blue light blinks
   >. Enter admin password + **#**
   >. Enter the delivery password you want to delete and tap **#**
   >. Enter the delivery password you want to delete again and tap **#**
   >. When the button blinks in green the password has been deleted.

4. Delete All Delivery Passwords

☒ Tap ✱ + 00000 + ✱ until the blue light blinks
   >. Enter admin password and tap **#**
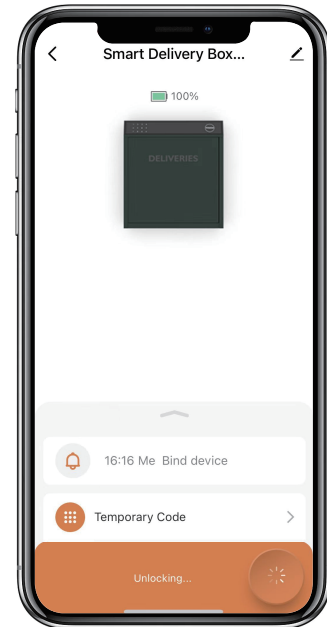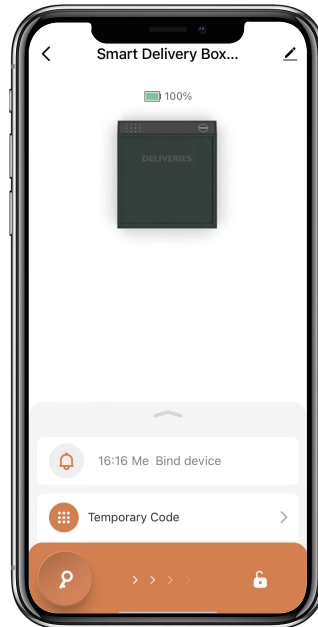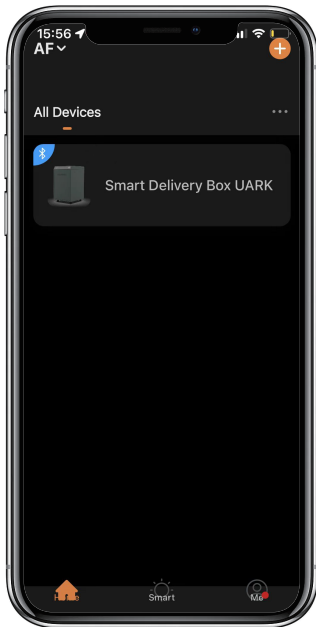   >. When the button blinks in green all passwords have been deleted.

5. System Lockdown

☒ Delivery box will Lockdown for 5 minutes if entering wrong passwords continuously 5 times.

App Instructions

## How to unlock by App:

☒Find all devices on the home page.

☒Tap the Smart Delivery Box to start operating.

☒Swipe the 🔨 to the right to unlock.

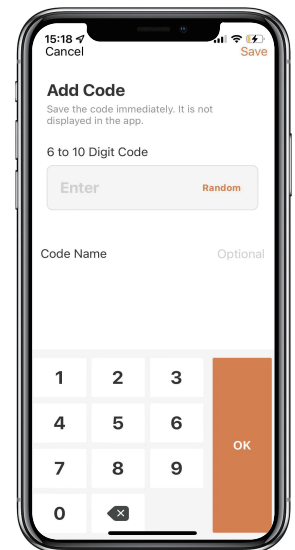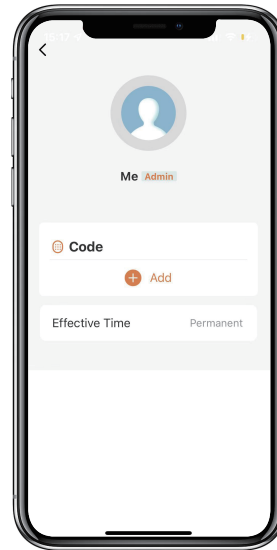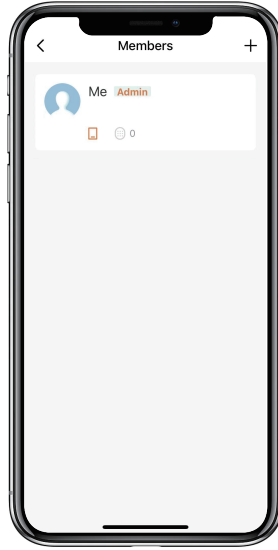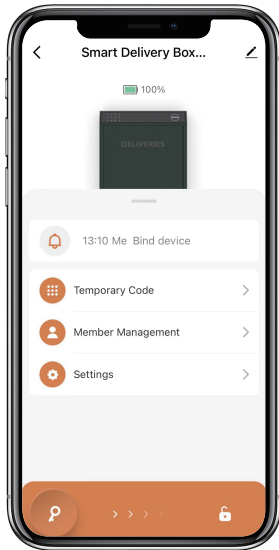# How to add Temporary Pick Up Code:

☒Tap "Temporary Code", there are four kinds of Temporary Pick Up Code

☒Time-Limited Code which is valid for a set time. One-Time code which is valid for one time only.
  Dynamic code which is valid for 5 minutes. Custom code which is valid for a set time and can be customized.

☒Tap "OK" to confirm and also can Tap "Share" to share this Pick Up Code with family, friend or tenant.

☒All Temporary Codes belong to the Pick Up Codes
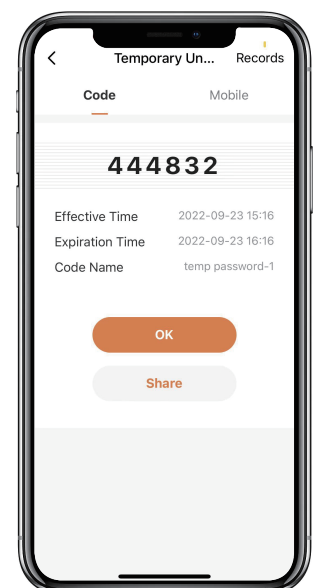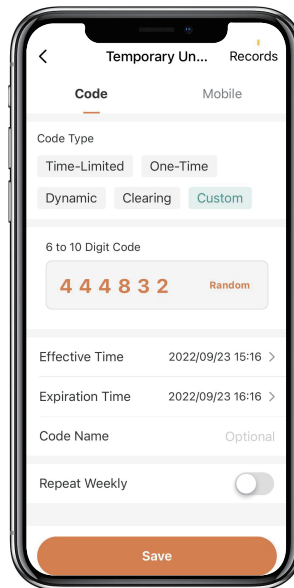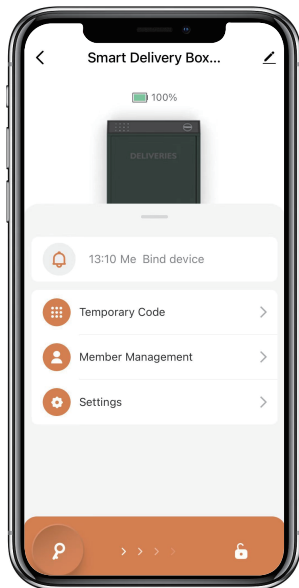
How to add Permanent Pick Up Code:

☒Tap the Admin "Me" to add Permanent code.

☒Tap "Add" to enter the Pick Up Code you want or get Random Pick Up code and save.

Smart Delivery Box...

100%

DELIVERIES

13:10 Me Bind device

Temporary Code

Member Management

Settings

Members

Me Admin

0

Me Admin

🔒 **Code**

➕ Add

Effective Time Permanent

15:18
Cancel   Save

Add Code

Save the code immediately. It is not displayed in the app.

6 to 10 Digit Code

Enter   Random

Code Name   Optional

| 1	2	3	
4	5	6	OK
7	8	9	
0	⌫		

How to add Members:

☒Member should download the App and register an account by phone number or email.

☒Tap "Member Management" to add family member or others.

☒Tap "+" to add member and edit member's information and save.

☒Member will receive an invitation on the App, after he/she accept it, Admin can find the member in the list.
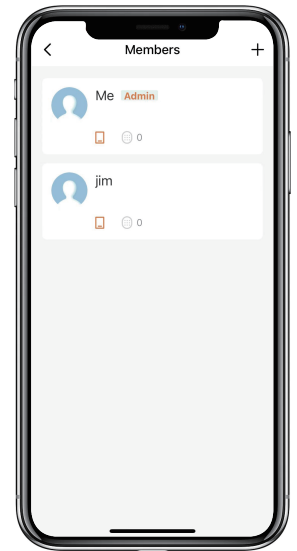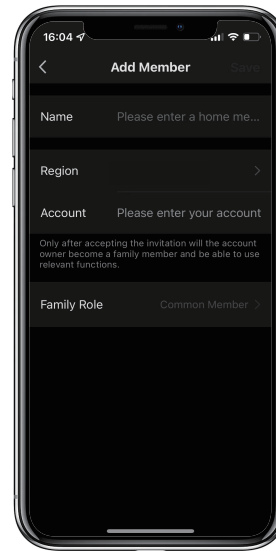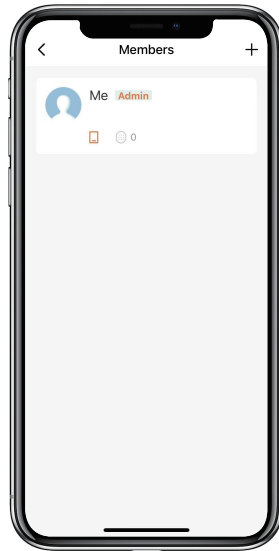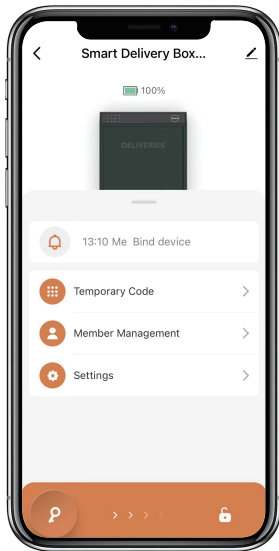
How to add Pick Up Code for Member:

☒Tap "Member Management" to find the Member.

☒Tap "Add" to enter the Pick Up Code you want or get Random Pick Up ode and save.

☒Tap "Effective Time" to set this Member is Permanent or Custom and save.

☒Set the validity period of Tempoary Member(Year/Month/Day/Hour/Minute).
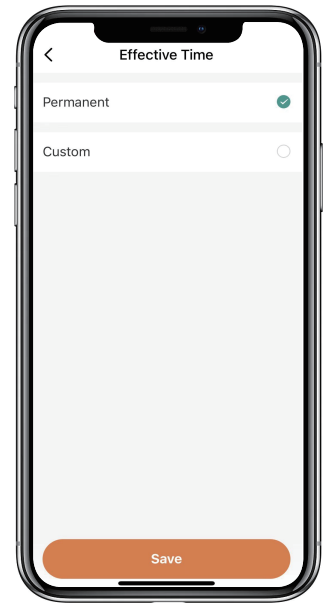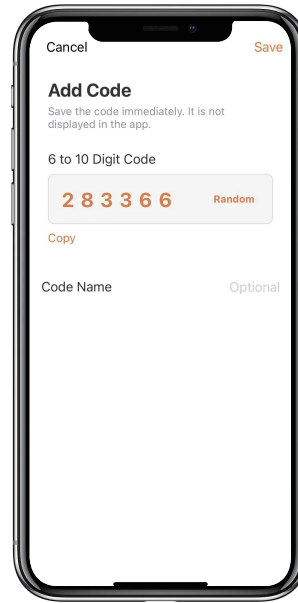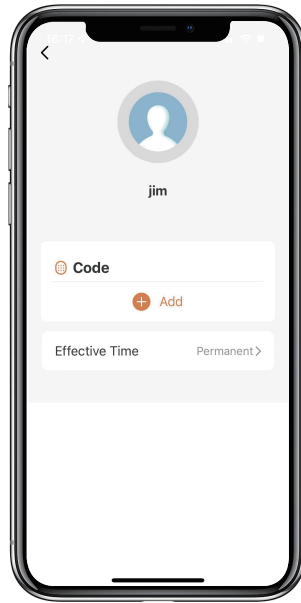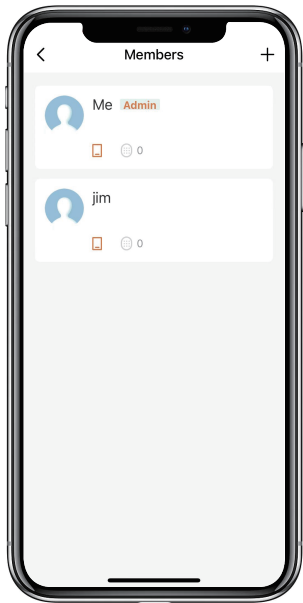
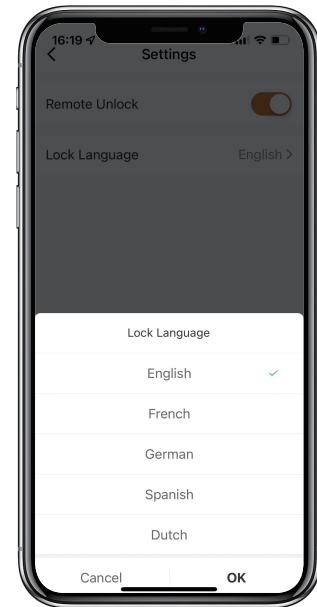# How to check Opening Log:
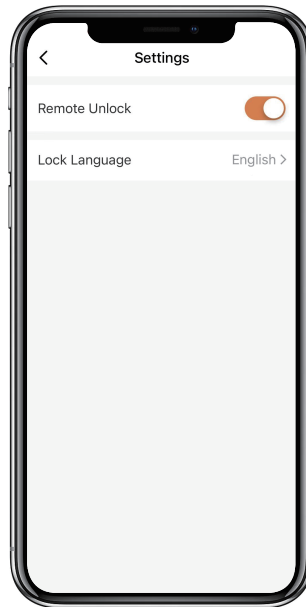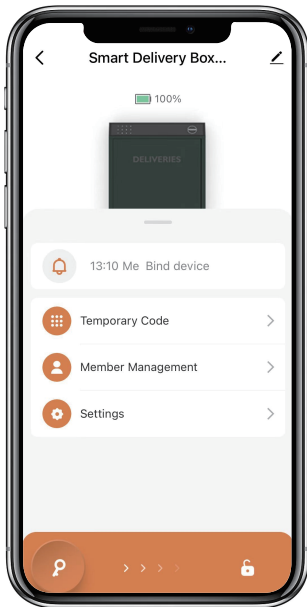
☒Tap 🔔 to check the Log.

☒You will find out when and whom opened the delivery box.
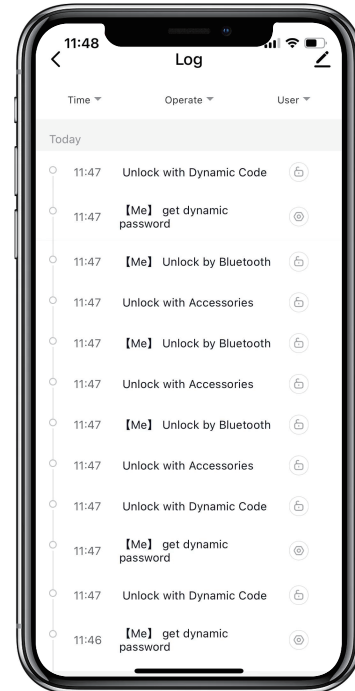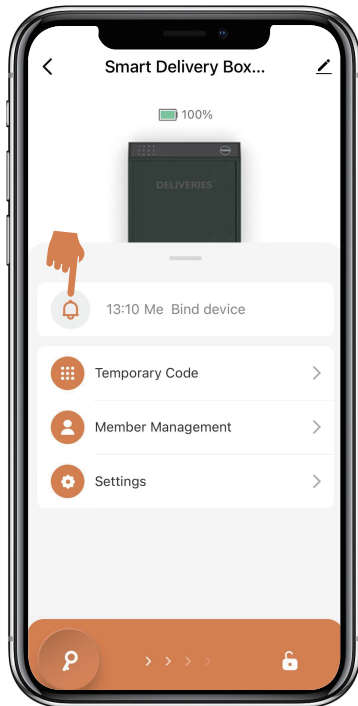
How to Switch the Language of Voice Prompt:

☒Tap "Settings" and go to "Lock Language".
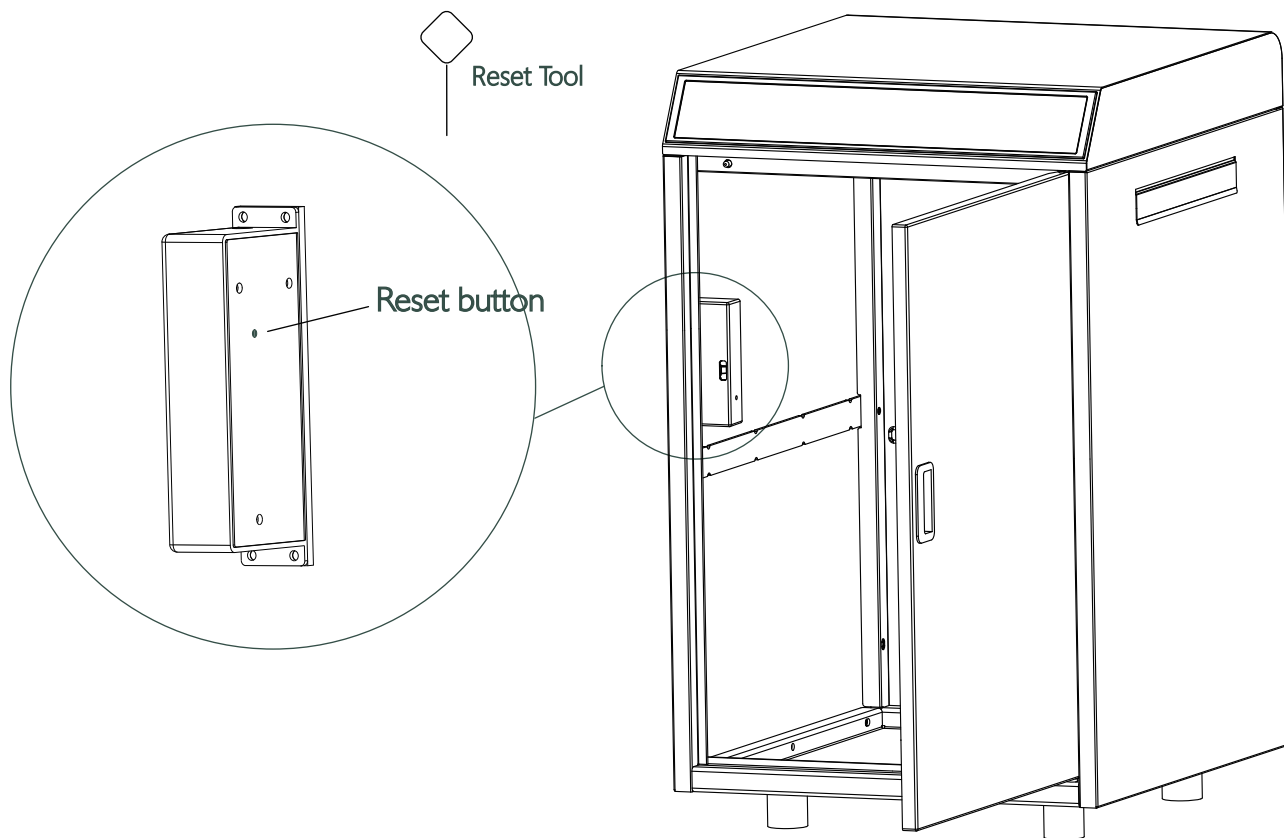
☒Select the language you want and confirm.

How to Reset the Delivery box with App:

☒Tap the upper right to check the Device Information

☒Tap Remove Device and confirm to Disconnect and wipe data.

☒After a long beep, the delivery box has been initialized. Admin code is back to 123456 #.

☒It is necessary to change the Admin code before adding other user codes.
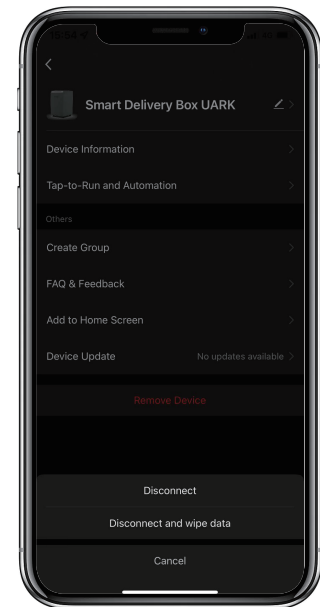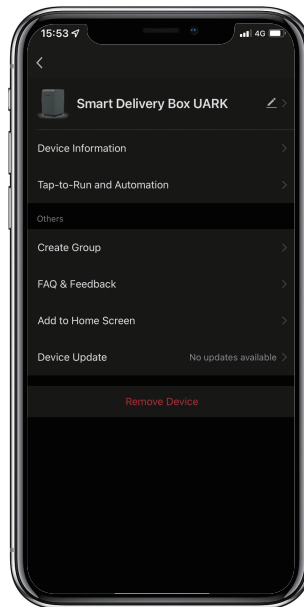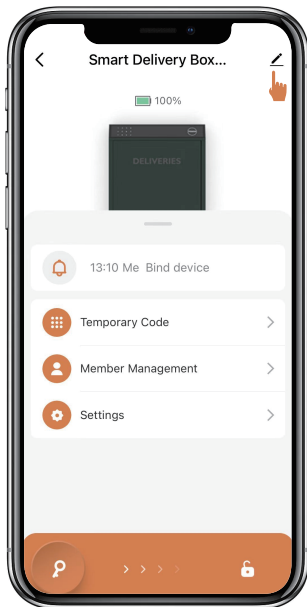
How to Reset the Delivery box without App:

>1. If you forget the Admin code, you are still able to reset the box by Reset button.

>2. The Reset button is on the back of the lock body.

>3. Please use Reset Tool press and hold the Reset button for 5 seconds unit a long beep.

>4. After a long beep, the delivery box has been initialized. Admin code is back to 123456 #.

>5. It is necessary to change the Admin code before adding other user codes.

Reset Tool

Reset button

OMUARK